



អាកាសចរណ៍ជាតិកម្ពុជា
AIR CAMBODIA



IOSA
All Operations Fully Audit

GENERAL RULE GR25 version 02

Effective for Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

Rules		Business	Economy (1-/Z- is premium economy)										
		C- / D- / J-	1- / Z-	Y- / W- / K- / S- / B- / M-	G- / H- / L- / T- / X- / O- / N-	R- / Q- / E- / P-	A- / F- / U- / V-						
CHANGES IN THIS VERSION		Adjust penalties/Changes of route PNH-HAN and PNH-BKK v.v											
00. Application													
Booking class application		Booking class is the first letter of the fare basis applied for K6 sectors unless otherwise specified in fare contracts.											
	Booking class exception on K6	Booking class for connecting route SAI-PNH/KOS (v.v) and PNH/SAI-SGN/DAD/HAN (v.v) and PNH-CAN/CGO (v.v): - Economy class : B - Eco Premium class : I - Business class : D											
01. Eligibility		Refer to Fare Contract/Adhoc fare											
02. Day/Time		Refer to Fare Contract/Adhoc fare											
04. Flight Application		Do not apply to:											
		7C7000-7299	BA532	BA2800-2899	HX3000-4999	PG3500-3699	ZH1001-2050	FM3001-4999	UL5000-5099				
		BA510	BA534	BA3000-3269	JL5000-9999	PG4000-4999	ZH2401-5600	FM6200-6299	UL6000-6099				
		BA512	BA536	BA3300-4449	NH2210-3200	PG6000-6999	MU1000-1099	FM6600-6699	UL7000-7099				
		BA514	BA538	BA4472-7999	NH3610-4840	PG8000-9999	MU1700-1899	FM6800-6882	UL8000-8099				
		BA516	BA1500-2029	BA8040-8449	NH5001-9999	QR2000-9999	MU3001-4999	FM6887-6999	UL9000-9999				
		BA518	BA2046-2060	BA8498-8699	OZ6100-7000	SU3000-4999	MU6000-6299	FM8001-9000					
		BA520	BA2070-2149	BA8770-9999	OZ8100-8139	TK4400-4899	MU6500-6882	HU8000-8999					
		BA522	BA2170-2199	BR2001-3999	OZ8800-8829	TK8000-9699	MU6887-6999	UL1-99					
		BA524	BA2240-2249	CI8000-9999	OZ9101-9999	VN2000-4999	MU8001-9000	UL2000-3999					
05. Reservation and ticketing		BA526						BA2290-2539	HX1000-1999	PG3300-3399	VN6000-6999	FM1700-1899	UL4000-4999
		a) All sectors must be confirmed before issuing ticket b) For Advanced Purchase: See Appendix 1 Note: CHANGE TRANSACTION MUST FOLLOW ADVANCED PURCHASED CONDITION.											
06. Minimum stay		N/A; except from AU/FR/DE/GB/TW/HK/SG/MY/KR/CN/LA/TH/VN-SAI: 1D											
07. Maximum stay		Refer to Appendix 2											
08. Stopovers		Permitted without fee in all points in routings											



GENERAL RULE GR25 version 02

Effective for

Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

09. Transfers	As specified in routing details
10. Constructions & combinations	Mixed classes permitted on all RBDs in same Tour-code. The most restrictive fare rules/conditions are applied, except change conditions apply per sector/ per fare component and refund condition apply per pricing unit. End on End and Open Jaws different country permitted with OW + OW// Open Jaws/ Circle Trips in one country permitted with a half round-trip basis apply.
11. Blackout date	Refer to Fare Contract/Adhoc fare
12. Surcharge	
15. Sales restrictions	Refer to Appendix 3
16. Penalties/Changes	
Cancellation/ Refund/Change	Refer to Fare Contract/Adhoc fare Refer to Appendix 4
Reroute	Not permitted
Note	J, Z, V for AD/ID ticket: Changes are permitted without fee. In case of partial refund, refund the different (if any) between the fare paid and applicable one-way fare of used routing minus refund fee. If there is no OW fare, use fare with the next higher booking class for recalculation. In case of multiple penalty fees, the highest fee of all changed fare components applies All routes: NON REFUNDABLE TICKET means ALL Fares/Taxes/Charges/Surcharges/Fees are NON REFUNDABLE. Except China and Hong Kong route: NON REFUNDABLE TICKET means Fares/Surcharges/YQ/YR are NON REFUNDABLE. YR condition: - Applied for ticket issued at the first time only - Does not apply for ticket refund/exchange/upgrade and downgrade. - Does not apply for supporting customer in case of system has error or connecting system fail.
18. Ticket Endorsement	- K6 guarantee auto-priced tickets issued automatically without manual input. - Follow details below for manual ticketing. OAL and K6 sectors must be in the same fare component.
FARE BASIS box	Show specified fare basis in applicable fare contracts
FARE & FARE CALCULATION box	Show respective fares in fare contract used, or: Show "IT" in Fare box; Show Routing, Carriers, IATA rate of exchange, "IT" in Fare calculation box
TOUR CODE box	Show Fare contract applied
ENDORSEMENTS/ RESTRICTIONS box	Refer to Appendix 5



អាកាសចរណ៍ជាតិកម្ពុជា
AIR CAMBODIA



IOSA



IOSA
IOSA Operational Safety Audit

GENERAL RULE GR25 version 02

Effective for Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

19. Children/Infant discount	
Accompanied children 2- <12 years	Charge 75 percent of adult fare
Accompanied infant <2 years without seat	Charge 10 percent of adult fare
Note	Children/Infant discounts apply to: Penalty fees, Stopover charges, Added amount.
23. Miscellaneous Provisions	
Taxes/Fees/Charges	Fares not including TFC. Issuing office is to collect all applicable TFC and remit them to K6.
Baggage Allowance	As quoted from GDS/CRS automatically. 1. For Business: 02 pieces/each piece with maximum 32kg. Maximum dimension (sum three of dimension) is 158cm (62LI). 2. For Premium economy: 01 piece with maximum 32kg. Maximum dimension (sum three of dimension) is 158cm (62LI). 3. For Economy: 01 piece with maximum 23kg. Maximum dimension (sum three of dimension) is 158cm (62LI). *Except for route between Cambodia and Bangkok: 01 piece with maximum 32kg. Maximum dimension (sum three of dimension) is 158cm (62LI)
26. Groups	
Minimum group size	-GV10/-GV8/-GV4/-GV2: 10/8/4/2 adults or equal (02 Children paying 75% of adult fare count as one adult. Infant not counted).
Travel together	All passengers of group must travel together in the whole itinerary

APPENDIX 1: Advanced Purchase - Apply for K6 FIT fares.

No.	Market	Booking Class	AP fare basis	AP day
1	All	All	-0/-1/-2/-3/-4/-5	0: 01 days before departure 1: 03 days before departure 2: 05 days before departure 3: 07 days before departure 4: 14 days before departure 5: 21 days before departure 6: 30 days before departure 7: 45 days before departure 8: 60 days before departure 9: 90 days before departure
			-4/-5/-6/-7/-8/-9	



GENERAL RULE GR25 version 02

Effective for Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

APPENDIX 2: MAXIMUM STAY

Booking class	For K6 Group fares	For K6 Others fares
C- / D- / J-	6M	1Y
I- / Z-		
Y- / W- / K- / S- / B- / M-		
G- / H- / L- / T- / X- / O- / N-	1M	6M
R- / Q- / E- / P-	14D	1M
A- / F- / U- / V-	7D	14D

APPENDIX 3: SALES RESTRICTION

Booking class	Applicable for Sales		Ticket Stock/Plate		Extension		Upsell	
	For K6 Market fares	For K6 Published fares	For K6 Market fares	For K6 Published fares	For K6 Group fares	For K6 Other fares	For K6 Group fares	For K6 Other fares
C- / D- / J-	Refer to Fare Contract/Adhoc fare	Worldwide	(188)	No restriction	Not permitted	N/A	Not permitted	N/A
I- / Z-						Permitted to higher fare		Permitted to higher fare
Y- / W- / K- / S- / B- / M-						(188)		Permitted to higher fare
G- / H- / L- / T- / X- / O- / N-								
R- / Q- / E- / P-								
A- / F- / U- / V-				Not permitted		Not permitted		

APPENDIX 4: PENALTIES/CHANGES

No.	Sector	Booking class	Cancellation/Refund Fee		Change Fee	
			Before Ticketed Flight Date	On/After Ticketed Flight Date	Before Ticketed Flight Date	On/After Ticketed Flight Date
1	From/To Domestic	C- / D- / J-	USD 20.00	USD 80.00	USD 15.00	USD 75.00
		I- / Z-				
		Y- / W- / K- / S- / B- / M-				
		G- / H- / L- / T- / X- / O- / N-	USD 30.00	USD 95.00	USD 25.00	USD 90.00
		R- / Q- / E- / P-	USD 45.00	USD 105.00	USD 40.00	USD 100.00
		A- / F- / U- / V-	Not permitted	Not permitted	USD 50.00	USD 125.00
					Not permitted	Not permitted



អាកាសចរណ៍ជាតិកម្ពុជា
AIR CAMBODIA



IOSA



IOSA
IOSA Operational Safety Audit

GENERAL RULE GR25 version 02

Effective for

Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

2	From/To VN/LA/MY/SG	C-/D-/J-	USD 20.00	USD 130.00	No fee	No fee
		I-/Z-				
		Y-/W-/K-/S-/B-/M-	USD 30.00	USD 145.00	USD 25.00	USD 140.00
		G-/H-/L-/T-/X-/O-/N-	USD 45.00	USD 155.00	USD 40.00	USD 150.00
		R-/Q-/E-/P-	Not permitted	Not permitted	USD 50.00	USD 175.00
		A-/F-/U-/V-			Not permitted	Not permitted
3	From/To CN	C-/D-/J-	USD 75.00	USD 150.00	USD 50.00	USD 100.00
		I-/Z-				
		Y-/W-/K-/S-/B-/M-				
		G-/H-/L-/T-/X-/O-/N-				
		R-/Q-/E-/P-		Not permitted		
		A-/F-/U-/V-	Not permitted		Not permitted	Not permitted
4	From/To HK	C-/D-/J-	USD 65.00 or HKD 500	USD 195.00 or HKD 1500	USD 40.00 or HKD 300	USD 80.00 or HKD 600
		I-/Z-				
		Y-/W-/K-/S-/B-/M-				
		G-/H-/L-/T-/X-/O-/N-				
		R-/Q-/E-/P-		Not permitted		
		A-/F-/U-/V-	Not permitted	Not permitted	Not permitted	Not permitted
5	From/To KR/TW/MO/JP	C-/D-/J-	USD 45.00	USD 215.00	USD 40.00	USD 210.00
		I-/Z-				
		Y-/W-/K-/S-/B-/M-	USD 65.00	USD 255.00	USD 60.00	USD 250.00
		G-/H-/L-/T-/X-/O-/N-	USD 105.00	USD 275.00	USD 100.00	USD 270.00
		R-/Q-/E-/P-			USD 120.00	USD 295.00
		A-/F-/U-/V-	Not permitted	Not permitted	Not permitted	Not permitted
6	From/To AU/FR/DE/GB	C-/D-/J-	USD 90.00	USD 315.00	USD 85.00	USD 310.00
		I-/Z-				
		Y-/W-/K-/S-/B-/M-	USD 115.00	USD 350.00	USD 110.00	USD 345.00
		G-/H-/L-/T-/X-/O-/N-	USD 150.00	USD 375.00	USD 145.00	USD 370.00
		R-/Q-/E-/P-			USD 170.00	USD 395.00
		A-/F-/U-/V-	Not permitted	Not permitted	Not permitted	Not permitted



GENERAL RULE GR25 version 02

Effective for

Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

7	From/To IN	C- / D- / J-	USD 45.00	USD 215.00	USD 40.00	USD 210.00
		I- / Z-				
		Y- / W- / K- / S- / B- / M-	USD 65.00	USD 255.00	USD 60.00	USD 250.00
		G- / H- / L- / T- / X- / O- / N-	USD 105.00	USD 275.00	USD 100.00	USD 270.00
		R- / Q- / E- / P-	USD 125.00	USD 300.00	USD 120.00	USD 295.00
		A- / F- / U- / V-	USD 145.00	Not permitted	USD 140.00	Not permitted
8	From/To TH	C- / D- / J-	USD 20.00	USD 40.00	No fee	No fee
		I- / Z-				
		Y- / W- / K- / S- / B- / M-	USD 30.00	USD 60.00	USD 25.00	USD 50.00
		G- / H- / L- / T- / X- / O- / N-	USD 45.00	USD 90.00	USD 40.00	USD 80.00
		R- / Q- / E- / P-	USD 55.00	USD 110.00	USD 50.00	USD 100.00
		A- / F- / U- / V-	USD 65.00	USD 130.00	USD 60.00	USD 120.00

4.1 PENALTIES/CHANGES – Apply for route PNH-HAN (v.v), PNH-BKK (v.v)

**Note: For Sector PNH-BKK (v.v): Change of booking classes eligible for No fee must be made at least 24hours before scheduled flight departure. If fail to comply, the fee of On/After Ticketed Flight Date will be applied.*

No.	Sector	Booking class	Cancellation/Refund Fee		Change Fee	
			Before Ticketed Flight Date	On/After Ticketed Flight Date	Before Ticketed Flight Date	On/After Ticketed Flight Date
1	PNH-HAN (v.v)	C- / D- /	USD 30.00	USD 50.00	No fee	USD 30.00
		J-	USD 50.00	USD 80.00	USD 30.00	USD 50.00
		I- / Z-	USD 20.00	USD 60.00	No fee	USD 60.00
		Y- / W- / K- / S- / B- / M-	USD 30.00	USD 50.00	No fee	USD 30.00
		G- / H- / L- / T- / X- / O- / N-	USD 50.00	USD 80.00	USD 30.00	USD 50.00
		R- / Q- / E- / P-	USD 80.00	USD 100.00	USD 50.00	USD 80.00
		A- / F- / U- / V-	USD 100.00	USD 100.00	USD 80.00	USD 100.00
		C- / D- / J-	USD 10.00	USD 20.00	No fee	No fee
2	PNH-BKK (v.v)	I- / Z-	USD 10.00	USD 20.00	No fee	No fee
		Y- / W- / K- / S- / B- / M-	USD 20.00	USD 50.00	No fee	USD 45.00
		G- / H- / L- / T- / X- / O- / N-	USD 30.00	USD 60.00	No fee	USD 45.00
		R- / Q- / E- / P-	USD 30.00	USD 90.00	No fee	USD 60.00
		A- / F- / U- / V-	USD 40.00	USD 90.00	No fee	USD 60.00
		C- / D- / J-	USD 10.00	USD 20.00	No fee	No fee



អាកាសចរណ៍ជាតិកម្ពុជា
AIR CAMBODIA



IOSA



IOSA

All Occasional Safety Audit

GENERAL RULE GR25 version 02

Effective for Ticketing on/after 08-Apr-25 and on/before 31-Mar-26
& travel commencing on/after 08-Apr-25

APPENDIX 5: ENDORSEMENTS/ RESTRICTIONS BOX

Booking class	For K6 Group fares	For K6 Others fares
C- / D- / J-	NON-END/RRT.RESTRICTION&DEPOSIT APPLY.RBK/RFD WHOLE GRP.	NON-END/REROUTE. RESTRICTION APPLY.
I- / Z-		
Y- / W- / K- / S- / B- / M-		
G- / H- / L- / T- / X- / O- / N-		
R- / Q- / E- / P-		
A- / F- / U- / V-		



អាកាសចរណ៍ជាតិកម្ពុជា
AIR CAMBODIA

FARE CONTRACT: GENERAL RULE

Note: Adjust Penalties/Changes of route *PNH-HAN* v.v and *PNH-BKK* v.v.

Checked:

- Assistant to CEO: Chen Zhihong
- Sale: MD
- PRM: Samira
- TNT: Jon

APPROVAL

Date: 07 / Apr / 25

FOR AND ON BEHALF OF AIR CAMBODIA



ENG MOLINA
CHIEF COMMERCE OFFICER