GTS USER GUIDE

PNR must be created as per following guidelines:

1. Last name added separately, do NOT use>N.2SURNAME/FIRSTNAME1/FIRSTNAME2
2. Adult names first followed by child/Infant names
3. All Segments are in HK status
3. If break in segments, insert ARNK

✈ Store fare in PNR

⚡ Ensure PNR is open when passing below entries.

#GTS#FQ	Store price for booked RBD and cabin. No Rebook lowest RBD
#GTS#FQBB	Store price for lowest fare, Auto Rebook lowest RBD
#GTS#FQ*ADTLMV	Store fare for specific nationality (MV = Maldivian)
#GTS#FQ*:BF2	Store fare for specific fare family
#GTS#FQBB/BAG	Store fare with check-in baggage.
#GTS#FQS2-3	Store price for segments selection.
#GTS#FQBBS2-3/CYY	Store price for specific plating carrier.
#GTS#FQBB||-AB	Store best buy fare in same cabin.
#GTS#FQ/BAG*ADTLNP/CYY	Combination
#GTS#*FF1	View stored fares filed
#GTS#*FF1/S3-4	View confidential fares filed for segment selection

⚡ View penalty rules

#GTS#FDXXXYYY/K6@LOVN+FN*1/16	Page 1 of penalty rule - Input City pair, Airline & Fare basis
#GTS#FDXXXYYY/K6@LOVN+FN*1/16+MD	Page 2 of penalty rule - Input City pair, Airline & Fare basis

💼 Ticketing

⚡ Ensure PNR is open when passing below entries.

#TKP	Issue ticket as per stored fare.
#TKP/S2-3	Issue ticket for segment selection
#GTS#*TE/TICKETNUMBER	View e-ticket mask

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If required by airlines:

Insert APIS	SI.P1/SSRDOCSYYHK1/P/GB/S12345678/GB/12JUL76/M/23OCT16/SMITH
Insert FOID	SI.P3/SSRFOIDYYHK1/PP12345678
Insert email	SI.P1/SSRCTCEYYHK1/support//multiairlines.com
Insert Phone	SI.P1/SSRCTCMYYHK1/971524460003

🚀 Post e-ticketing
⚡ *Ensure PNR is open when passing below entries.*

#GTS#REISSUE	this entry will register request for reissue processing. Once reissue is completed, notification will be sent to registered email. Balance will be updated
#GTS#REFUND	this entry will register request for refund processing. Once refund is completed, notification will be sent to registered email. Balance will be updated
#GTS#TRV/Ticket number	this entry will VOID the ticket when used within the Void period specified by the airline. Balance will be updated.

⚡ *VOID not permitted on India Domestic airlines, PY, NP, XY, XQ, A3, TG, K6 and KR*

For additional support or troubleshooting, please share screenshot on multiairlines whatsapp group

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