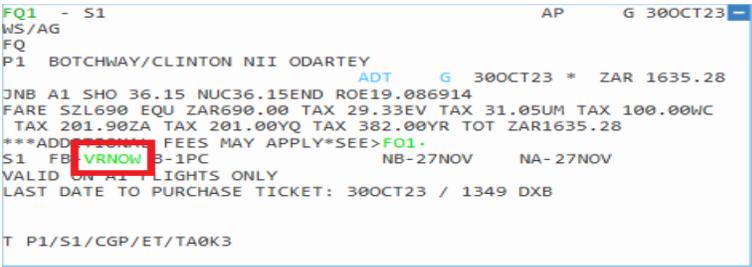


GTS Entries in Smartpoint



1. Store Fare in PNR	
<p>Create or retrieve PNR and ensure PNR is open before passing GTS entries</p>	<p>Ensure PNR created as per following guidelines:</p> <ol style="list-style-type: none"> 1. Last name added separately, do NOT use >N.2SURNAME/FIRST1/FIRSTNAME2 2. Adult names first followed by child/Infant names 3. All Segments are HK status 3. If break in segments, use ARNK
#GTS#FQ	Store price for booked RBD and cabin. No Rebook lowest RBD
#GTS#FQBB	Store price for lowest fare, Auto Rebook lowest RBD
#GTS#FQ*ADTLMV	Store fare for specific nationality (MV = Maldivian)
#GTS#FQ/BAG*ADTLNP	Store fare with check-in baggage for specific nationality (NP = Nepali)
#GTS#FQ*:BF2/CYY*ADTLNP	Store fare for specific Fare family, plating carrier and nationality (NP = Nepali)
#GTS#FQ*:BF2	Store fare for specific fare family
#GTS#FQBB/BAG	Store fare with free check-in baggage. Auto rebook Lowest RBD
#GTS#FQS2-3	Store price for segments selection. No rebook lowest RBD
#GTS#FQBS2-3/CYY	Store price using best buy for segments selection and specific plating carrier. Auto rebook Lowest RBD
#GTS#FQBB -AB	Store best buy fare in same cabin. Ideal when pricing cabin higher than Economy. Auto rebook Lowest RBD in same cabin
2. View confidential stored fares	
Retrieve PNR	Ensure PNR is open when passing below entries
#GTS#*FF1	View confidential fares filed
#GTS#*FF1/S3-4	View confidential fares filed for segment selection
3. Issue eTicket	
Retrieve PNR	Ensure PNR is open when passing below entries
Insert APIS	SI.P1/SSRDOCSYHK1/P/GB/S12345678/GB/12JUL76/M/23OCT16/SMITH
Insert FOID	SI.P3/SSRFOIDYHK1/PP12345678
Insert email	SI.P1/SSRCTCEYHK1/support//multiairlines.com
Insert Phone	SI.P1/SSRCTCMYHK1/971524460003
#TKP	This entry will issue the eticket and update balance.
#TKP/S2-3	This entry will issue the eticket for selected segments
4. View Ticket Mask	
Retrieve PNR	Ensure PNR is open when passing below entries
#GTS#*TE/TICKETNUMBER	This entry will display eticket mask of the input ticket number

5. Check fare rules - Option 1	
Retrieve PNR	Ensure PNR is open when passing below entries
*FF1	Retrieve fare record
Click on fare basis to view fare rules.	 <pre> FQ1 - S1 AP G 30OCT23 WS/AG FQ P1 BOTCHWAY/CLINTON NII ODARTEY ADT G 30OCT23 * ZAR 1635.28 JNB A1 SHO 36.15 NUC36.15END ROE19.086914 FARE SZL690 EQU ZAR690.00 TAX 29.33EV TAX 31.05UM TAX 100.00WC TAX 201.90ZA TAX 201.00YQ TAX 382.00YR TOT ZAR1635.28 ***ADDITIONAL FEES MAY APPLY*SEE>F01- S1 FB VRNOW B-1PC NB-27NOV NA-27NOV VALID ON AIR FLIGHTS ONLY LAST DATE TO PURCHASE TICKET: 30OCT23 / 1349 DXB T P1/S1/CGP/ET/TA0K3 </pre>
6. Check fare rules - Option 2	
Retrieve PNR	Ensure PNR is open when passing below entries
FDXXXXZZZ/YY	Fare display for the origin and destination.
Click on fare basis to view fare rules	 <pre> FARES LAST UPDATED 30OCT 10:12 A A1 JNB-SHO DEPART 30OCT MPM 272 EH **ADDITIONAL TAXES/FEES MAY APPLY** PUBLIC FARES SZL CURRENCY FARES EXIST CX FARE FARE C AP MIN/ SEASONS..... MR GI ZAR BASIS JNB-SHO 1 A1 690.00 VRNOW V + /10M R EH 2 A1 1380.00R V + /10M R EH </pre>
If penalty rule is not visible, then Date change and Refund not permitted.	
7. Reissue eTicket	
Retrieve PNR	Ensure PNR is open when passing below entries
#GTS#REISSUE	This entry will register request for reissue processing. Once reissue is completed, notification will be sent to registered email. Balance will be updated
8. Refund eTicket	
Retrieve PNR	Ensure PNR is open with segments when passing below entries
#GTS#REFUND	This entry will register request for refund processing. Once refund is completed, notification will be sent to registered email. Balance will be updated
9. VOID eTicket	
Retrieve PNR	Ensure PNR is open when passing below entries. The PNR open should contain the ticket number being VOIDED
#GTS#TRV/Ticket number	This entry will VOID the ticket when used within the Void period specified by the airline. Caping balance will be updated after deducting the VOID charges
VOID not permitted on these airlines	India Domestic sector All airlines, PY, NP, XY, XQ, A3, TG, K6 and KR