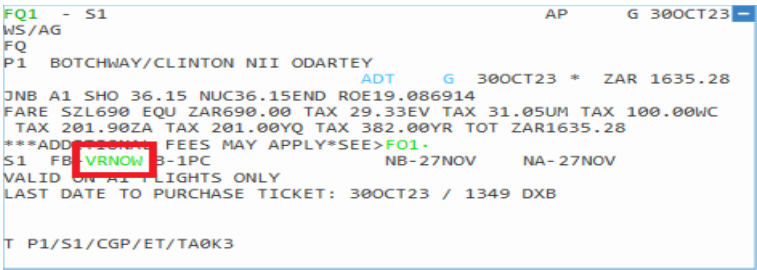
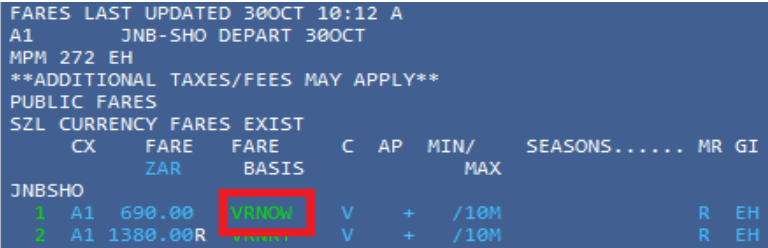


# GTS Entries in Smartpoint



<b>1. Store Fare in PNR</b>	
<p>Create or retrieve PNR and ensure PNR is open before passing GTS entries</p>	<p><b>Ensure PNR created as per following guidelines:</b></p> <ol style="list-style-type: none"> <li>1. Last name added separately, do <b>NOT</b> use &gt;N.2SURNAME/FIRST1/FIRSTNAME2</li> <li>2. Adult names first followed by child/Infant names</li> <li>3. All Segment are HK status</li> <li>3. If break in segment, use ARNK</li> </ol>
<b>#GTS#FQ</b>	Store price for booked RBD and cabin. No Rebook lowest RBD
<b>#GTS#FQBB</b>	Store price for lowest fare, Auto Rebook lowest RBD
<b>#GTS#FQ*ADTLMV</b>	Store fare for specific nationality (MV = Maldivian)
<b>#GTS#FQ/BAG*ADTLNP</b>	Store fare with check-in baggage for specific nationality (NP = Nepali)
<b>#GTS#FQ*:BF2/CYY*ADTLNP</b>	Store fare for specific Fare family, plating carrier and nationality (NP = Nepali)
<b>#GTS#FQ*:BF2</b>	Store fare for specific fare family
<b>#GTS#FQBB/BAG</b>	Store fare with free check-in baggage. Auto rebook Lowest RBD
<b>#GTS#FQS2-3</b>	Store price for segments selection. No rebook lowest RBD
<b>#GTS#FQBS2-3/CYY</b>	Store price using best buy for segments selection and specific plating carrier. Auto rebook Lowest RBD
<b>#GTS#FQBB  -AB</b>	Store best buy fare in same cabin. Ideal when pricing cabin higher than Economy. Auto rebook Lowest RBD in same cabin
<b>2. View confidential stored fares</b>	
Retrieve PNR	Ensure PNR is open when passing below entries
<b>#GTS#*FF1</b>	View confidential fares filed
<b>#GTS#*FF1/S3-4</b>	View confidential fares filed for segment selection
<b>3. Issue eTicket</b>	
Retrieve PNR	Ensure PNR is open when passing below entries
Insert APIS	SI.P1/SSRDOCSYHK1/P/GB/S12345678/GB/12JUL76/M/23OCT16/SMITH
Insert FOID	SI.P3/SSRFOIDYHK1/PP12345678
Insert email	SI.P1/SSRCTCEYHK1/support//multiairlines.com
Insert Phone	SI.P1/SSRCTCMYHK1/971524460003
<b>#TKP</b>	This entry will issue the eticket and update balance.
<b>#TKP/S2-3</b>	This entry will issue the eticket for selected segments
<b>One GTS ticket permitted in a PNR. Non-GTS ticket can be issued after issuing with GTS in same PNR</b>	
<b>4. View Ticket Mask</b>	
Retrieve PNR	Ensure PNR is open when passing below entries
<b>#GTS#*TE/TICKETNUMBER</b>	This entry will display eticket mask of the input ticket number

<b>5. Check fare rules - Option 1</b>	
Retrieve PNR	Ensure PNR is open when passing below entries
<b>*FF1</b>	Retrieve fare record
Click on fare basis to view fare rules.	 <pre> FQ1 - S1                                AP      G 30OCT23 WS/AG FQ P1  BOTCHWAY/CLINTON NII ODARTEY                                 ADT      G 30OCT23 *  ZAR 1635.28 JNB A1 SHO 36.15 NUC36.15END ROE19.086914 FARE SZL690 EQU ZAR690.00 TAX 29.33EV TAX 31.05UM TAX 100.00WC TAX 201.90ZA TAX 201.00YQ TAX 382.00YR TOT ZAR1635.28 ***ADDITIONAL FEES MAY APPLY*SEE&gt;F01- S1 FB VRNOW B-1PC                    NB-27NOV   NA-27NOV VALID ON AIR FLIGHTS ONLY LAST DATE TO PURCHASE TICKET: 30OCT23 / 1349 DXB  T P1/S1/CGP/ET/TA0K3 </pre>
<b>6. Check fare rules - Option 2</b>	
Retrieve PNR	Ensure PNR is open when passing below entries
<b>FDXXXXZZZ/CYY</b>	Fare display for the origin and destination.
Click on fare basis to view fare rules	 <pre> FARES LAST UPDATED 30OCT 10:12 A A1      JNB-SHO DEPART 30OCT MPM 272 EH **ADDITIONAL TAXES/FEES MAY APPLY** PUBLIC FARES SZL CURRENCY FARES EXIST CX      FARE      FARE      C  AP  MIN/      SEASONS..... MR GI       ZAR      BASIS JNB-SHO 1  A1  690.00  VRNOW  V  +  /10M      R  EH 2  A1 1380.00R  V  +  /10M      R  EH </pre>
<b>If penalty rule is not visible, then Date change and Refund not permitted.</b>	
<b>7. Reissue eTicket</b>	
Retrieve PNR	Ensure PNR is open when passing below entries
<b>#GTS#REISSUE</b>	This entry will register request for reissue processing. Once reissue is completed, notification will be sent to registered email. Balance will be updated
<b>8. Refund eTicket</b>	
Retrieve PNR	Ensure PNR is open with segments when passing below entries
<b>#GTS#REFUND</b>	This entry will register request for refund processing. Once refund is completed, notification will be sent to registered email. Balance will be updated
<b>9. VOID eTicket</b>	
Retrieve PNR	Ensure PNR is open when passing below entries. The PNR open should contain the ticket number being VOIDED
<b>#GTS#TRV/Ticket number</b>	This entry will VOID the ticket when used within the Void period specified by the airline. Caping balance will be updated after deducting the VOID charges
<b>VOID not permitted on these airlines</b>	India Domestic sector All airlines, PY, NP, XY, XQ, A3, TG, K6 and KR